

Is there an Out-Patient service?

Yes. We have an Out-Patient clinic for patients who are well enough to attend. You can attend Out-Patients in order to see any member of the team or to have a treatment such as a blood transfusion.

How do you support families and friends?

Our counselling service provides support to partners and family (including young children and teenagers) and close friends.

Advice and help is also available from our Patient and Family Service to help anyone deal with social and financial issues.

There is a 'Carers group' that meets monthly. A member of your family or a close friend can meet and share information on how they cope being a carer. There is an opportunity to receive valuable advice and support from other carers and from the Hospice team.

Do I have to pay for services from the Hospice?

No, all services offered by the Hospice are free. As a charity we are dependent on the local community for support. We receive less than 16% of our funding from the NHS.

If you would like to make a donation please ask a member of staff or visit our website.



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Phyllis Tuckwell Hospice



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The purpose of this leaflet is to answer questions frequently asked about Phyllis Tuckwell Hospice

Where is Phyllis Tuckwell Hospice located?

We are located close to Farnham station, and about half a mile southeast of Farnham Town, on the corner of Waverley Lane and Menin Way.

What is Phyllis Tuckwell Hospice?

We are a Specialist Palliative Care centre offering people with progressive, life-limiting illness, the opportunity to live as fully as possible. We also offer support and help to those who are close to them.

The staff at the Hospice are specialists in the control of symptoms, such as pain and nausea. We care for the physical, emotional, social and spiritual concerns of each patient and support family and friends.

Do patients only come into the Hospice to die?

No, this is a common misconception about Hospices. Many of our patients are admitted for a short period of time so that their symptoms may be relieved, for intensive rehabilitation or for respite care. This admission often enables patients to return home. If however, patients are reaching the end of their illness and need to stay in the Hospice, then we care for them until they die.

How do I get referred to the Hospice?

Your GP, District Nurse, Hospital Doctor or Macmillan Nurse can refer you to the Hospice. If you feel you should be under our care you would need to discuss being referred with them. Once your referral has been received you will be assessed either in your home or Hospital by one of our Specialist Nurses or Doctors.



What services does the Hospice provide?

Following your initial assessment by a member of the Hospice team you may be referred to the Hospice for an admission. Alternatively you may be referred to attend Day Hospice, for an Out-Patient appointment or to continue to be seen by the team in your home or in hospital.



What does the Community team do?

The Community Team includes a number of Specialist staff – Nurses and Doctors, as well as a Physiotherapist, Occupational therapist, Counsellor, Social worker, and a Complementary Therapist. This team works alongside your GP and District Nurses providing specialist care to enable you to stay at home. They give advice, support and act as link between you and the Hospice and will arrange an admission or an Out-Patient appointment if necessary.

What does the Day Hospice do?

Day Hospice provides access to all the services offered by the Hospice. This includes physiotherapy, occupational therapy, nursing and medical care, social work, patient welfare, counselling, complementary therapies and chaplaincy. It also enables you to have the social benefit of a day out.