

From: Dr Cate Seton-Jones, Medical Director at the Hospice

Dear friend

Every day, 70 people and their families living with a terminal illness in your area are not getting specialist care where they want to receive it – at home.

If we are to bring hospice care into those peoples' homes, we need to increase the number of specialists in the Hospice Care at Home team.

Right now, we support over 140 patients and carers at the Hospice and in their own homes every day. All our services are free of charge to our patients and their families. However, the NHS covers less than 12% of our costs so we need to fundraise over £15,000 a day to offer such a consistently high standard of clinical care and support.

We are very grateful for the support which enables us to provide the care we do.

But there is still a huge unmet need for patients and their families to be cared for at home, where they want to be.

Clinically, the Hospice Care at Home service makes sense because patients are more comfortable and relaxed in their own homes and it means that the Hospice's In-Patient Unit can be available for those with the worst symptoms, or who simply can't manage at home right now.

We have made a promise to expand this service; to be in homes in your area when you need us. And we have plans to do this. But it's going to take extra investment. That's where I would like to ask if you can help us.

We believe that we could care for and support 70 more

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people and their families every day. To do this we need a bigger team seeing patients and families in their own homes, more out-patient rooms and greater space for our range of therapies. This will enable the Hospice Care at Home team to take our services out into the homes around you – 24 hours a day, seven days a week.

Using unexpected legacy income and a small grant from the Department of Health (which has been given to us to use only on the building work), we are able to fund the building. But we still need to raise the money to increase the number of specialists in the Hospice Care at Home team.

We know that many people would prefer to be cared for in their own homes, as much as possible. How fast we can extend this service depends on how much local people are able to support this appeal. We are making a bold move, but there is no alternative. Will you join us in taking the next step on our journey?

Please read Lianne's letter to you – she will explain the difference an expanded Hospice Care at Home team would make to our patients and families much better than I ever could!

And thank you for all your help.

Yours sincerely



Dr Cate Seton-Jones
Medical Director